

Transfer of Customer Complaints to PC-Topp

Field No.	Description	A/N	Length (Bytes)	Offset	Remarks
1	<i>Transaction</i>	N	1	0	0=insert/modify 1=insert 2=modify 3=delete
2	<i>Complaint Code</i>	A	12	1	unique
3	<i>Spec. Number</i>	A	20	13	
4	<i>Date</i>	N	8	33	DDMMYYYY
5	<i>Message 1</i>	A	50	41	
6	<i>Message 2</i>	A	50	91	
7	<i>Message 3</i>	A	50	141	