

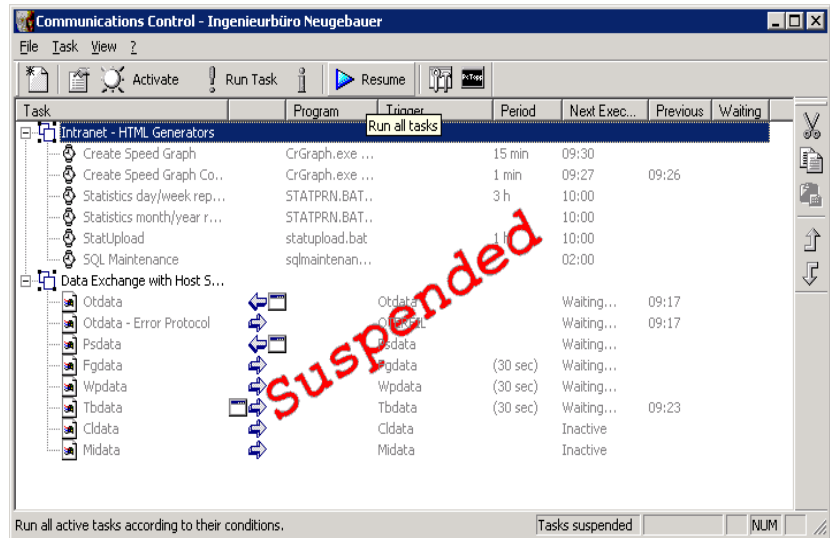
How to Securely Restart the PC-Topp Server

Step 1

Connect to the console session of [\pctopp](#) using Dameware or Remote Desktop (Windows menu > cmd: mstsc /admin).

Step 2

Stop "Communications Control" by clicking the button "Suspend", and wait for all tasks to be finished.



Step 3

Open the PC-Topp Control Panel by double-clicking the icon in the Windows tray.



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Step 4

Start a backup request to force all stations to interrupt their work in PC-Topp. Click the "Start Backup" button on the right side.

The screenshot shows the PC-Topp Control Panel with the following details:

- Activity:** Running since 09:17 27.11.09, Up since 0 Days 00 Hours 10 Minutes, Hit count: 22,584 (2,056 / min), Average Performance: 17.3 (green bar), Operating System: Windows Vista Service Pack 2. A green bar chart shows 56 hits per second.
- Service Control:** PC-Topp registration information: Version number: 5.9.6.3 (27.11.2009 08:55), Registered as: Service, Running on machine: Localhost, Executable path: "D:\PcTopp\Win\Prg\PcTopp.exe", Service account: gpdomain\pc-topp-service. Buttons: Suspend, Shutdown. Current Status: Running.
- Data Sets:** Table with columns: Data Set, Hits, Creation Time.

Data Set	Hits	Creation Time
GLO Sarpsborg	20031	09:17 27.11.09
Glomma Papp...	2464	09:17 27.11.09

Buttons: Start Bkp, Remove, Add, Details.

Step 5

Wait until the "Backup possible" message shows.

The screenshot shows the PC-Topp Control Panel with the following details:

- Activity:** Running since 09:17 27.11.09, Up since 0 Days 00 Hours 11 Minutes, Hit count: 24,415 (2,045 / min), Average Performance: 17.3 (green bar), Operating System: Windows Vista Service Pack 2. A green bar chart shows 25 hits per second.
- Service Control:** PC-Topp registration information: Version number: 5.9.6.3 (27.11.2009 08:55), Registered as: Service, Running on machine: Localhost, Executable path: "D:\PcTopp\Win\Prg\PcTopp.exe", Service account: gpdomain\pc-topp-service. Buttons: Suspend, Shutdown. Current Status: Running.
- Data Sets:** Table with columns: Data Set, Hits, Creation Time.

Data Set	Hits	Creation Time
GLO Sarpsborg	21684	Backup possible
Glomma Papp...	2676	Backup possible

Buttons: End Bkp, Remove, Add, Details.

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- **Step 6** Restart the server.
- **Step 7** Log on to the server (console session) with the PC-Topp-Service user.
- **Step 8** Make sure that the "Communications Control" program is running.

PC-Topp Instructions